

About Labcorp's Sign and Go

Preauthorized Credit Card Option

Labcorp makes it easy for you to pay any balance you may owe as a result of the laboratory services you receive today. Just present your credit card or health savings account (HSA) card when you check in for your specimen collection. You'll be able to simply and securely approve a charge to your account that will only be made if a balance remains after your insurance company has processed your claim.



- No charges will be applied to your account unless your insurer advises Labcorp that you are responsible for charges under the terms of your coverage. Common reasons why you might be responsible for charges include deductibles, copays, coinsurance, non-covered services, and out-of-network services.
- If Labcorp receives notice from your insurer that you are responsible for a portion of the cost of the services provided today, then we will charge your account up to the amount you have authorized. Note that it may take several weeks for your insurer to inform us about your balance due. Labcorp won't send you a bill, but we will send you a letter confirming the final amount that we charged to your account.
- If your balance due to Labcorp is more than you authorized us to charge to your account, you will receive a bill from us for the remainder of what you owe.
- Your credit/HSA card information is safe with us. Labcorp secures this data and protects it within our network. We have adopted payment card industry security standards, and will destroy your card information after a charge has been processed or your insurance company has notified us that you are not responsible for any charges.
- The credit or HSA card information you provide today cannot be used to authorize charges for future laboratory services. Every time you check in to a Labcorp patient service center, you must provide your explicit approval to charge your account for any possible charges that are your responsibility.

